



**TTI**

**THERMAL TECH, INC.**

**An Employee-Owned Company**

Heat Transfer Products For Industry

## Core Values

### ***Customer Driven and Focused***

- Listening to, anticipating and responding to our customer's needs.
- Providing right products, solutions, and services in a timely manner.
- Exceeding the customer's expectations.
- Assisting the customer in finding their latent needs.

### ***Respect for People and Policy***

- Treating others with courtesy, kindness, and respect.
- Being open and honest, hold ourselves to high standards.
- Reading, understanding and following company policies and principles.
- Responding to requests with the appropriate sense of urgency.
- Giving credit where credit is due.

### ***Do the Right Thing***

- Doing the right thing always gets the right results, even when it is uncomfortable.
- Having the integrity by doing the right thing even when no one is watching.
- Having the tenacity to follow through on a firm commitment
- Leading by example and working harder than everyone else on the team.
- Accepting responsibility for our actions.